



IPMA Candidate Feedback Questionnaire

Dear Candidate,

Congratulations to your IPMA certification and thank you for taking your time to give us feedback. The questionnaire should take around 2-4 minutes to complete. We are committed to improving IPMA certification process and therefore, your feedback is critical in helping us to improve.

We take your privacy seriously and consider your responses confidential.

Candidate ID:	
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SECTION 1: Applicant Personal Details

First Name:		Last Name:	
Certification Date:		IPMA Level:	
Primary Certification:		Recertification:	

SECTION 2: Evaluation of Certification Process

How effective were the following aspects of IPMA certification?

#	Criteria	0 poor	1	2	3	4	5	6	7	8	9	10 excellent
1	IPMA Certification application process											
2	Appropriateness of certification questions											
3	The way AICB handled the administrative process for my certification											
4	The AICB website was easy to navigate and find information regarding application, fees, regulations and assessment process.											

Comments (please provide any comments or suggestions on the above. What can we do even better?):

SECTION 3: About the IPMA Assessors Performance

Performance Criteria	0 poor	1	2	3	4	5	6	7	8	9	10 excellent
Adherence to professional standards of conduct											
Knowledgeable and professional appearance											
Fair, equitable, and appropriate methods to assess evidence											
Understanding of requirements and assessment process											
Understanding of the competence standards against which the assessment was carried out											
Overall satisfaction with IPMA assessor											

SECTION 4: Reasons and Expectations

	0 not at all	1	2	3	4	5	6	7	8	9	10 fully correct
I saw benefits and reasons for the assessment and the certification											
I understand the competency standards against which the assessment was carried out.											
I expect that the IPMA certification will boost my career chances.											
The IPMA certification process met my expectations.											

Comments (please provide any comments or suggestions on the above. What can we do even better?):

Based on your experience with AICB and the IPMA certification process, how likely are you to recommend the IPMA certification to your colleagues?

0 not likely	1	2	3	4	5	6	7	8	9	10 extremely likely

General comments:

Thank you for your valuable feedback on IPMA program. Your input will be used to improve the service we provide to you. We wish you every success in your future project management work!

Please email this Feedback Form to ipma@aipm.com.au